

IPDGA NEWSLETTER

APRIL 2012

Some words from Mary:

Hello Groomers. I'm writing this sitting out in the early spring sun in France. At the moment October seems very far away but I know that time gallops around very quickly and now is time to plan what dog you are going to use in the competition. This is one year that you really don't want to miss being in the competition. I am really excited to announce our World Class judges for this, our 16th Irish Grooming Championships. They are Anita Bax, Peter Young and Suzanne O'Sullivan.

Anita Bax is one of the Grooming worlds superstars. Twice Winner of the accolade of World's top Poodle groomer, one of only an enormous number of titles held by her. She is acknowledged by her peers as simply one of the best. She comes to us hotfoot from Hong Kong where she was judging their championships. Along with Peter Young she has run the hugely successful Eurogroom competition until retiring it recently. Peter Young is owner of Peters Posh Pets and is one of London's most in-demand groomers. He is a fantastic teacher who has a knack of putting information over in a simple clear manner. Peter had the honour this year of judging Toy poodles at Crufts and of seeing his BOB get placed in the group. Suzanne O'Sullivan needs no introduction. One of Ireland's premier groomers and owner of the busy Dogsboddy Salon in Dublin, Suzanne was the first ever winner of the Irish Groomer of the year in 1996. She has taught many of the successful groomers working in Ireland today and has been on the Irish Groom team since it's inception.

Ooh I can't wait! But we don't have to as on June 9th we are having a City & Guilds special Day. This is a great opportunity to find out all about doing the C&G and will also give you the opportunity of doing a mock practical exam.

I find it hard to believe that we have been going since 1996 so its lovely to be able to congratulate Colin Christie and all the staff of Christies Direct on reaching their 20th anniversary milestone. I remember buying from them when they sold from a van so I'm looking forward to going up for their anniversary weekend and seeing their premises now.

A very big Good Luck too to Aine for a brilliant day at the inaugural Pro-Groom where I'm sure I'll see lots of you competing.



City & Guild Qualifications Information Day, Saturday 9th June

IPDGA are pleased to announce this significant event

This information has been very kindly supplied by Jenny Hale and Karina Kerrigan, who are both hosting and managing the day

We want to inform you as best we can as to what you need to put in place in order to successfully attain your City and Guild 7763-03 Exams.

We will explain the stepping stones of exams now in place in order to attain the 7763-03 Professional Diploma.

We intend to go through the preparations needed and expected.

From finding 'that dog' to placing it on the table at the exam centre.

We have some photographic examples of dogs that may or may not be ideal candidates for the Professional Diploma. We will discuss their pros and cons, these are pictures of our salon dogs taken over the last couple of months.

We will go through the Marking Criteria;- that is the Guidelines the Examiners have to follow, that relate to the marks you get.

The above is going to take the morning up or maybe more as we are sure the discussions will get interesting but it will all be valuable.

In the afternoon we will run 'mock exams' that is where the audience will sit quietly in the background and the participants will get a feel for an exam session. Each dog has one examiner.

We will morph from friendly hosts to scary examiners.

We will go over the dog prior to your grooming it, we will give you the exam instructions, your allotted time scale and tell you your finish time and off you go. After the time has expired each dog will be gone over we will take notes and release you from the table.

It will benefit the group if you will allow us then to discuss your dog and the outcome. We will first privately go through all with you so that there are no surprises and then go through it with the group.

I know all of you are cringing at the idea and the what if's and the horror of it all. But we've been there, the mock exam that the first ever exam group organised way back in 2002 very few of us passed that mock. So we all picked ourselves up and made the improvements suggested and the result was that on the day of the real exam we had the highest pass rate of a group in a day ever – that record still holds. That preparation was well worth the terrifying moment of someone publicly going through your dog.

We need brave souls as participants, we all know you are great in your everyday work. For exams it needs to be just right. Let us help clear the clouds and get you on the road to being a qualified groomer.

Exam dogs:

Short Legged Terrier: Westie, Scottie, Cairn

Long Legged Terrier/Poodle: Fox Terrier, Lakeland, Welsh, Min. Schnauzer
Toy/Min. Poodle

Spaniel: Cocker, Springer

Event location:

Scruffy Pups Grooming Salon, The Mill Celbridge, Co. Kildare

Changes in the City & Guild Grooming Qualifications

Up until recently the City & Guilds qualification consisted of three practical exams and a written paper. It was known as the 7750 Level 3. Groomers already working in the industry could apply for this qualification through Pet Care Trust in the UK. Due to much campaigning by IPDGA on behalf of Irish Groomers since 2003 it has been possible to sit all of these exams in Ireland.

In more recent times a 7750 level 2 qualification was introduced for grooming assistants to gain certification but it did lead to some confusion with people saying they were C&G qualified and only having level 2.

There has just been a revamping of the qualifications and important changes have come into force. The qualification has been renamed, a lot more centre assessment has been incorporated into the qualifications. The Pet Care Trust runs three qualifications in conjunction with City & Guilds/NPTC, each of them aimed at groomers at various stages in their career:

- City & Guilds/NPTC Level 2 Certificate for Dog Grooming Assistants
- City & Guilds/NPTC Level 3 Introductory Certificate in Dog Grooming
- City & Guilds/NPTC Level 3 Diploma in Professional Dog Grooming

How does this affect us here in Ireland ???

To be able to sit the Level 3 Diploma you now have to hold the Level 3 Introductory Certification. When doing your Diploma you will have an extra handstrip module which is done in an approved centre . For groomers already within the industry they can enter at Level 3 Introductory. Assessments for this qualification can be booked with out training, however but a short pre check may be advised to make sure you are at a point to be successful with your assessments just like a pre-test for a driving test.

For people new to grooming they can now achieve recognised certification in the form of the Level 2 Certificate for Dog Grooming Assistants. Being a recognised certification can aid the procurement of funding which can be valuable.

At www.doggrooming.ie we could see that this change was going to put a significant obstacle up for Irish Groomers wishing to work towards their Level 3 Diploma. It was going to mean having to travel to UK. As part of the committee involved in getting the City and Guilds exams here in the first place we were not going to let it be taken away.

We set about going through the arduous paper work task needed to get approved as a Satellite Centre so that we could maintain the availability of qualifications here in Ireland.

As a Satellite Centre we have incorporated these qualifications into our courses for people wishing to train with us but we are also available to assess external candidates.

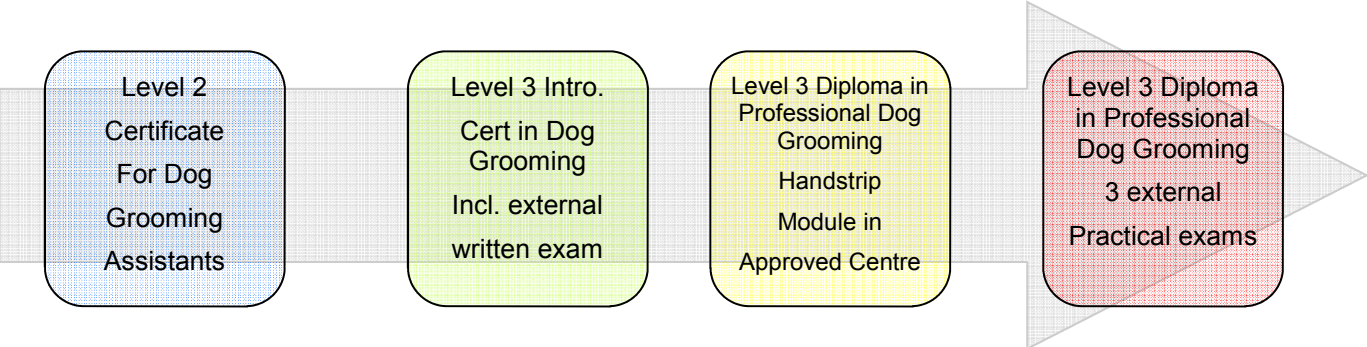
A Satellite Centre offers the following to external students

- Level 3 Introductory Assessments
- Level 3 Professional Handstrip Module 10

If you would like to receive full information including costs etc please email karina@doggrooming.ie or jenny@doggrooming.ie

Qualifications details can be viewed via our website www.doggrooming.ie or via www.nptc.org.uk where the following can be viewed for each qualification

- Assignment Guide
- Qualification Handbook
- Exemplar Paper



Salon Safety



Restraints for dogs, groomers helpers nooses, will ease the stress on your body and keep dogs safe,

Never leave a dog on a table unattended, it may jump and cause serious injury or death.

Muzzles are there for the safety of the groomer and the dog, without your fingers, it's difficult to groom.

Face masks are great when working on dirty dogs, they protect your lungs from hair that flies around the salon, you might not even see.

Goggles protect your eyes while blasting from those small bits of hair, we all know too well.

Non slip flooring for wet areas,

Safety plugs and cover.

Waterproof shoes, keep those nasty little hairs from invading your feet.

Ear plugs for blasting or ear muffs like the builders use, easy on easy off and you will hear well for years

Fatigue mats

Tie cables from clippers up, don't have them on the ground for someone to trip on

Check air filters on dryers, drying cabinets weekly, and clean with warm soapy water to remove dust particles

Sterilize your mixing bottles, blades, combs, brushes etc

Wash and dry towels and water magnets

Check latches on cages to make sure they are all in working order

Use waterproof aprons to protect your body from the damp.

Use tables at correct height for you to groom or stools that are at the correct height if you like to sit,

Drink water, in the warmer weather it is easy to get dehydrated, both you and your clients dogs.

Have two first Aid kits, one for you and staff and the other for the dogs.

Remember your COSHH and adhere to disposal of waste (containment of substances hazardous to health)

Have all exits marked clearly and fire extinguishers in working order.

Turn off all plugs and electrical equipment when leaving your salon after work, including water tanks or electric showers,

Do not cover your dryers with towels, they may rust or cause a short in the circuits

IPDGA Membership

The aims of the IPDGA are to promote better communication between professional groomers and to encourage members to improve their skills and to establish better public relations.

We believe there is great value to be had by being a Member and by participating in the various events during the year. Also by meeting other Members and sharing ideas, skills and experience.

In recent times, the use of <http://www.facebook.com/home.php#!/groups/IPDGA/>

has resulted in a huge increase in the level of communication between Members, who may never have met, but have one thing in common:

Dog Grooming

If you want to join the Facebook Group, which is by invitation only, just send a mail to info@ipdga.com

Please encourage any new Groomers to join and also remember to renew your own membership on 1st October 2012.

- 1st Time individual membership €60
- Individual renewal €40
- 1st Time shop membership €100
- Shop renewal €70

New Membership and Renewals can be made on www.ipdga.com

Membership renewal can be paid via the WebSite, using Credit Card or PayPal, can be paid at the October Seminar or can be sent to :

**Pawsperous Grooming,
57 Emerson Court,
Prosperous,
Co. Kildare**

Please keep in mind that the administration and management of the IPDGA is done on a voluntary basis by the Committee Members, so we would ask you to make the renewal process and payments as painless as possible.

Consideration is being given to the automation of the maintenance of the Members Listing, which will mean that if annual membership subscriptions are not received by end of November, membership will lapse.

We feel that IPDGA membership is of value to your business and the IPDGA values your membership. Let's work together on this one.

Hey, can I join



Heat Warning

Hyperthermia is when the body has reached an above normal temperature, which can lead to stroke, coma, and death. With pets, this can occur for a variety of reasons. This article will focus on what happens when a pet overheats and the proper first aid steps you can take if this were to happen at your business/salon. I will also focus on the most common way this preventable accident occurs and how to prevent it from happening to you!

The normal range for a dog's temperature is 100° to 102° F; the same applies to cats. When the pet reaches a temperature of 104° F, the pet has overheated, and proper measures must be taken immediately to cool the animal's brain and body. When you recognize at the early stages that a pet is suffering from a heat-related illness, you can usually reverse it and have a positive outcome. Signs of heat exhaustion initially include excessive panting, rapid pulse, and weakness in the legs, so the animal will lie down due to the rise in body temperature. As the condition progresses and the pet's temperature exceeds 104° F, the pet is suffering from heat stroke, which is life threatening. Outward symptoms can include vicious drool and change to laboured breathing, slow heart rate, wine-coloured to bluish mucous membranes and tongue, fixed pupils, and no response to reflex stimuli.

The most important thing is to cool down the pet. The immediate first aid is to get the temperature back to normal range and the dog/cat responsive and normal. If we were out on a hike with a dog, for example, on a warm summer day and this occurred, I would recommend wetting towels and wrapping it around the dog's head and body. If available, use a hose or other water source.

In the pet grooming situation, heat-related accidents/illness are primarily due to animals being left unattended in a cage dryer. That is why any animal being cage-dried should never be left unattended! Unfortunately, if this does happen, remove the animal from the dryer immediately. If there is any type of collar or lead on the pet, that should also be removed.

Because we work in a salon, vet hospital, or kennel, we usually have a bathtub ready and available, so the fastest way to cool the pet down is to place it into the tub. Next, run cool water over the head and body of the animal, being careful not to get it down its nose and throat. It is important to note that cooling off an animal too quickly can be extremely dangerous, so we want to use only cool water! Never use ice cold water. While cooling the animal with the hose, I recommend laying cool, damp towels over the pet's head and body, and as the water is running, let the water pool in the bottom of the tub. This will cool the dog or cat through the pads and belly. A cooling fan will also help in the cooling process.

Remain cooling the pet in the bathtub until the pet can stand on its own, the pulse and respiration return to normal, and the pet responds normally. Transport to the veterinarian for further evaluation

and treatment. A pet that has suffered from heat stroke can suffer from various other secondary health conditions that can be very serious and life threatening. In addition, if this were to happen just like any accident, it should be recorded or noted on the client card. Generally from that point forward, the pet will usually be hyper-sensitive to heat and should only be hand dried.

This kind of accident is completely preventable. Unfortunately due to the improper use of "heat element" dryers and poor monitoring practices, this type of accident still happens. I'm not saying that it's specifically "heat element cage dryers." It doesn't have to be a "cage dryer." It's any dryer that heats up, be it by design as "heat dryers" or through the dryer motor heating. In other words, it could be a force dryer attached to the door of the cage, it can be a stand dryer blowing into a cage, etc. I've heard of some salons advertising that they don't use manufactured, "heat-element cage dryers" but instead will use a stand or what I use as my "fluff/stretch" dryer, blowing into a cage to dry a pet, which, if left unmonitored, is just as negligent and dangerous! And although many cage drying systems have wonderful safety features, such as timers, etc., the most important thing in the drying of any pet is to monitor frequently the health of the pet even with those built-in safety features. Again, you're monitoring the pet's safety and health, not whether the coat is wet or dry!

There are a variety of things we need to consider, such as the breed, age, weight, and health of the pet, to prevent misusing the dryers. Overweight and flat-faced breeds of dogs and cats will overheat much more quickly and at lower temperatures than other pets. Shar Peis, for example, will overheat inside the body before the odd coat would ever get completely dry on the outside. Elderly pets with health conditions and young puppies can overheat quickly, as well. An over-stressed animal can overheat at a quicker rate.

In salons, doggie daycares, and kennels that have poor ventilation or lack of air-conditioning during the hot summer months, the pets, as well as the humans, can overheat. All of us need to have an emergency plan of action for how we will cool the pets if there are high summer temperatures and the air-conditioning breaks. All the important health conditions and age factors need to be considered when play time, exercise, group play, and training activities occur for those pets that are in doggie day care

and boarding facilities. Animals can overheat through these types of physical activities, especially if they have the previously mentioned pre-existing conditions.

Please do not leave pets unattended, and have an excellent monitoring system when drying pets. Remember that overheating can be caused not just by misusing dryers but also by excessive physical activity. You should always consider age, breed, weight, and health of the animal. Have a successful action plan for how you would cool the pets should the air-conditioner break down. Lastly, know the early warning signs of hyperthermia and the first aid necessary

A cooler dog is a happier dog



Bubble trouble or post-grooming Furunculosis in Dog
 By: Ann Collins Icgi.

In the past several years we have recognized a syndrome of severe skin infection in dogs following grooming. All occurrences have involved the use of contaminated shampoo or cream rinse. These cases have occurred across the United States. Recently, we have had personal communication from a veterinarian in England of a fatal case that occurred in a young Border Terrier following hand stripping and shampooing. That dog developed a deep skin infection that spread to her bloodstream, creating sepsis (blood poisoning). She subsequently died. This fatality has prompted us to write this article. Post-grooming Furunculosis affects dogs with individually thick hair shafts, such as dogs with wired hair coats or large breed dogs. We suspect that minor trauma that occurs during bathing, which involves moving the hair back and forth in the shampooing motion, occurs in the setting of application of contaminated shampoo. Thicker hairs are more easily damaged during shampooing. Wire brushing or other more vigorous activity may increase the likelihood of infection. In the case of hand stripping, the injury to the hairs is much greater than in routine grooming, and thus the infection may be potentially deeper and more dangerous. We have not seen the condition in dogs with very fine or short hairs. (Poodles, Maltese, Chihuahuas, etc.) Post-grooming Furunculosis is distinctive. Typically, painful lesions develop an irregular stripe along the top of the dog within 24 to 72 hours after bathing. This dorsal stripe is likely due to the way the bather applies the shampoo (down the top of the back). Severe redness and swelling rapidly become large boils, which may be very bloody and can ooze. Affected dogs have a fever, and may feel very sick, especially if diagnosis and antibiotic therapy are delayed. The syndrome has occurred following bathing in self-serve dog washing facilities and grooming salons, but also has occurred in veterinary practices. It is common practice in many dog washing facilities to pre-dilute shampoo and cream rinse, and to use and reuse communal shampoo containers without regular sterilization. The bacterium *Pseudomonas Aeruginosa* is most often grown from affected dogs and from the shampoo or cream rinse that was used on them. Post grooming Furunculosis is preventable. In order to eliminate infections in your facility, we advise the following basic guidelines:

1. Shampoo or cream rinse concentrate should be diluted for day use only. Do not save diluted shampoo or cream rinse product overnight.
2. All community bottles of shampoo and cream rinse should be sterilized daily, including the pump nozzles.
3. Dogs should not be bathed immediately after hand stripping. We advise that you wait at least two weeks before bathing a hand stripped dog.
4. You may wish to ask your clients to watch their dogs for any signs of pain, swelling, or redness for the first few days following a shampoo visit to the salon

Aural Hematoma... A Blood-Filled Pocket in the Ear

While a hematoma is any abnormal blood filled space, an aural hematoma is a collection of blood under the skin of the ear flap (sometimes called the pinna) of a dog (or cat). Ear hematomas (pictured below) occur much more commonly in dogs than in cats; they are generally the result of trauma to the ear flap, either from an injury or from the dog scratching at the ear. Itchiness can also be an underlying causative factor, often occurring due to ear mites, allergies, infections or foreign matter in the ear canal. Since there is little strength or depth to the tissues of the pinna, clotting may be delayed, especially if the dog or cat continues to upset the clotting by additional self trauma. Despite this, hematomas are capable of healing on their own, but will usually leave behind a scarred, crinkled and shrunken pinna. However, you should always bring your pet to a veterinarian, as the hematoma can reoccur if the underlying cause is not treated. Vets generally will recommend surgery to open and drain the hematoma and remove dead and degenerating clots and fibrin. Sutures are then used to tack the skin layers over the thin cartilage centre tight to the cartilage to eliminate any space for more blood or serum to accumulate. Of course this is done only under general anaesthesia, and antibiotics and anti-inflammatory medication are used post operatively. After two weeks, minor cleaning of the surgical wound is done at home with peroxide, after which your dog is readmitted for a final inspection and suture removal. As with many kinds of ear troubles in dogs (allergies, infections, wax build-up, mites, etc), diligent aftercare is necessary to keep scar tissue and long term pathology from occurring.



Pro-Groom 2012

Grooming Competition, Workshops, Talks,
Demo and Trade Stands

Saturday June 23rd 2012

Prize Money Trophies Rosettes and Prizes

Judges Ms Sue Davidson, Ms Karina Kerrigan,

Mr Stephen Thompson

Venue; the National Show Centre, Cloghran

Irish Kennel Club Showground

Entries Close June 1st

Contact; Áine Lebioda ainelebioda@gmail.com
Or 086 839 2196 or

Anne MacCallion 086 846 7172 anniluvsbichon-
frise@eircom.net **Sponsors** Prizes

Introducing our Judges'

We are very pleased to introduce our
judges and would like to welcome them
to Pro Groom Ireland

Ms Sue Davidson; Top Hat & Tails
Grooming Salon, Advanced Master
Groomer, Groomer of the Year 1993 &
1997. 6 Best in Show wins, Best in
Show Scissors at Intergroom New York,
Gold, Silver and Bronze at International
level. World Class, 6 times competitor
with groom team UK. Sue won the Peo-
ple's Choice and BIS at Eurogroom
2005. That win has inspired her to spon-
sor the Pro Groom People's Choice with
a major trophy and €200. She is cur-
rently a breeder of Champion Bichon
Frise under the **Marinik** Affix. A groom-
ing specialist of 37 years.

Mr. Stephen Thompson, Beauview; 30
years experience, Trained with and
worked alongside Den Thomas,
Stephen was a professional handler in
the states. Judged British Groom Cham-
pionship in the late 90's. He gives tick-
ets in Bichons. He is also the owner of 2

Busy Salons in London. Breeder
& Exhibitor of Champion Griffon
Bruxelois & Bichon Frise.

Ms. Karina Kerrigan LCGI;
Woofers Grooming Salon, Ad-
vanced Master Groomer, Mem-
ber of the Guild of Master
Groomers, City & Guilds 7763 –
03 Dip & Higher Diploma. Exam-
iner. Groomer of the year 2003 &
Reserve GOTY 2004. She was
also placed in competition in the
UK and competed in Europe as
part of the Irish Grooming Team
on three occasions. Karina was a
founder member of the IPDGA
and is still involved with them as
a judge and demonstrator at their
seminars. Karina regularly judges
the Heiniger 'New to Grooming'
class at the Annual IPDGA Irish
Groomer of the Year. Karina is a
Canine First Responder and
Instructor, Animal Healing a
Grooming Specialist of 20 years.

Pure Bred Scissored; except Poodles, i.e. Bichon Frise, Shih
Tzu, Lasa, Bedlington, Kerry Blue Terrier, Russian Black, Bouvier
etc.

Champion Class

Poodles all sizes.

Champion Class

Hand Stripped;

Pure Bred **and suitably coated cross breeds.**

Champion Class

Rags to Riches, anything goes, scissor, clipping or both, style and
shape, cross breeds or pure breeds not groomed to breed profile,
e.g. Clipped Terriers and Gundogs, Shih Tzu .

Champion Class

Novice Groomer, for groomers with less than 2 years experience.
1st place will receive one days training at Dogsboby, Terenure.

Open Class

Model dogs any style including creative. Bring along your model
dog ready to start working on.

Open class.

Morning Work shop;

Stephen Thompson will give expert tuition on presentation of your
breed for the show ring or easy maintenance of you retired cham-
pions or exam/grooming competition dogs. Scissoring, Clipping or
Hand stripping.

**If you are not quite ready to compete or would like some ex-
pert help with your chosen breed then workshop is for you.
Places are limited so enter early to avoid disappointment.**

Open Class

Open Class

Open Class

Open class.

See model dog grooming lessons on you tube.

Afternoon Workshop,

Sue Davidson will give expert tuition on presentation of your
breed for the show ring or easy maintenance of your retired
champions, or exam/competition dogs. Scissoring, Clipping or
Hand stripping.

Spectators will be able to watch and listen to the tips and advice
given by Sue and Stephen.



APRIL

Waggy Tails Dog

Collar Bows



My details have changed

I have got married so I will now need all cheques made out to 'Debbie Hourigan' and my address is 'Bawnbrack House, Golden, Cashel, Co. Tipperary and I have changed my mobile number to 087-1394393. My website is still 'www.waggytails.ie where you can order bows and pay through paypal or you can e-mail me on Debbie@waggytails.ie to order.

Facebook - 'Waggy Tails Dog Collar Bows'



(A €2 coin was used in these pictures)

Small Satin Paw Print

€0.18 each or €18 for 100

Medium Satin Paw Print Bows

€0.20 each or €20 for 100



Large Satin Paw Print Bows

€0.30 each or €6 for 20

Organza paw Print Bows

€0.20 each or €20 for 100



If you are unsure about any of the new colours or sizes I can send you a sample pack, just send me an e-mail or text.

I will be at the I.P.D.G.A. October seminar in October and Pro Groom Ireland on 23rd June. See you all there, Debbie